



INABURRA PRIVACY POLICY

1. DESCRIPTION

This Privacy Policy sets out how the School manages personal information provided to or collected by it.

The School is bound by the Australian Privacy Principles contained in the *Commonwealth Privacy Act 1988*. In relation to health records, the School is also bound by the New South Wales Health Privacy Principles which are contained in the *Health Records and Information Privacy Act 2002* (Health Records Act).

The School may, from time to time, review and update this Privacy Policy to take account of new laws and technology, changes to the School's operations and practices and to make sure it remains appropriate to the changing school environment. A current version of the policy is available on the school website and to staff through InShare.

2. TYPES OF PERSONAL INFORMATION COLLECTED

2.1 Information collected

The type of information the School collects and holds includes (but is not limited to) personal information, including health and other sensitive information, about:

2.1.1 Students and parents and/or guardians

Information may be collected before, during and after the course of a student's enrolment at the School, including:

- name, contact details (including next of kin), date of birth, gender, ATSI identification, previous school and religion;
- Parents' education, occupation and language background;
- results of assignments, tests and examinations;
- medical information (e.g. details of disability and/or allergies, immunisation record, absence notes, medical reports and names of doctors);
- conduct and complaint records, or other behaviour notes, and school reports;
- information about referrals to government welfare agencies;
- counselling reports;
- health fund details and Medicare number;
- any court orders;
- volunteering information; and
- photos and videos at School events;

2.1.2 Job applicants, staff members, volunteers and contractors

Information collected may include:

- name, contact details (including next of kin), date of birth, and religion;
- information on job application;
- professional development history;
- salary and payment information, including superannuation details;
- medical information (e.g. details of disability and/or allergies, and medical certificates);
- complaint records and investigation reports;
- leave details;
- photos and videos at School events; and
- workplace surveillance information, work emails and private emails (when using work email address) and Internet browsing history.

2.1.3 Other people

Information collected about other people who come into contact with the School, may include name and contact details and any other information necessary for the particular contact with the School.

2.2 Personal Information you provide

The School will generally collect personal information held about an individual by way of forms filled out by parents or students, face-to-face meetings and interviews, emails and telephone calls. On occasions people other than parents and students provide personal information.

2.3 Personal Information Provided by Other People

In some circumstances the School may seek, or be provided with, personal information about an individual from a third party; for example a reference sought from another school, or a report provided by a medical professional.

2.4 Exception in Relation to Employee Records

Under the *Privacy Act* and *Health Records Act*, the Australian Privacy Principles and Health Privacy Principles do not apply to an employee record. As a result, this Privacy Policy does not apply to the School's treatment of an employee record, where the treatment is directly related to a current or former employment relationship between the School and employee.

3. SCHOOL USE OF THE INFORMATION PROVIDED

The School will use personal information it collects from you for the primary purpose of collection, and for such other secondary purposes that are related to the primary purpose of collection and reasonably expected by you or to which you have consented.

3.1 Students and Parents

In relation to personal information of students and parents, the School's primary purpose of collection is to enable the School to provide schooling to students enrolled at the school, exercise its duty of care, and perform necessary associated administrative activities, which

will enable students to take part in all the activities of the School. This includes satisfying the needs of parents, the needs of the student and the needs of the School throughout the whole period the student is enrolled at the School.

3.1.1 The purposes for which the School uses personal information of students and parents include:

- to keep parents informed about matters related to their child's schooling, through correspondence, newsletters and magazines;
- day-to-day administration of the School;
- looking after students' educational, social and medical wellbeing;
- seeking donations and marketing for the School; and
- to satisfy the School's legal obligations and allow the School to discharge its duty of care.

In some cases, where the School requests personal information about a student or parent, if the information requested is not provided, the School may not be able to enrol or continue the enrolment of the student or permit the student to take part in a particular activity.

3.2 Job Applicants, Staff Members and Contractors

In relation to personal information of job applicants, staff members and contractors, the School's primary purpose of collection is to assess and (if successful) to engage the applicant, staff member or contractor, as the case may be.

The purposes for which the School uses personal information of job applicants, staff members and contractors include:

- in administering the individual's employment or contract, as the case may be;
- for insurance purposes;
- seeking donations and marketing for the School; and
- to satisfy the School's legal obligations, for example, in relation to child protection legislation.

3.3 Volunteers

The School also obtains personal information about volunteers who assist the School in its functions or conduct associated activities, such as alumni associations, to enable the School and the volunteers to work together.

3.4 Marketing and Fundraising

The School treats marketing and seeking donations for the future growth and development of the School as an important part of ensuring that the School continues to provide a quality learning environment in which both students and staff thrive. Personal information held by the School may be disclosed to organisations that assist in the School's fundraising, for example, the School's Foundation or alumni organisation or, on occasions, external fundraising organisations. We will not disclose your personal information to third parties for their own marketing purposes without your consent.

Parents, staff, contractors and other members of the wider School community may from time to time receive fundraising information. School publications, like newsletters and magazines, which include personal information, may be used for marketing purposes.

4. SCHOOL DISCLOSURE AND STORAGE OF PERSONAL INFORMATION

The School may disclose personal information, including sensitive information, held about an individual to:

- Another school;
- government departments (including for policy and funding purposes);
- medical practitioners;
- people providing educational, support and health services to the School, including specialist visiting teachers, volunteers, counsellors, sports coaches, music tutors, academic tutors and providers of learning and assessment tools;
- assessment and educational authorities, including the Australian Curriculum, Assessment and Reporting Authority and NAPLAN Test Administration Authorities (who will disclose it to the entity that manages the online platform for NAPLAN);
- providers of specialist advisory services and assistance to the School, including in the area of Human Resources, child protection and students with additional needs
- people providing administrative and financial services to the School;
- recipients of School publications, such as newsletters and magazines;
- a student's parents/caregivers;
- anyone you give permission for the School to disclose information to;
- agencies and organisations to whom we are required to disclose personal information for education, funding and research purposes; and
- anyone to whom we are required or authorised to disclose the information to by law, including child protection laws.

4.1 Sending and Storing Information Overseas

The School may disclose personal information about an individual to overseas recipients, for instance, to facilitate a school exchange. However, the School will not send personal information about an individual outside Australia without:

- obtaining the consent of the individual (in some cases this consent will be implied); or
- otherwise complying with the Australian Privacy Principles or other applicable privacy legislation.

The School may use online or 'cloud' service providers to store personal information and to provide services to the School that involve the use of personal information, such as services relating to email, instant messaging and education and assessment applications. Some limited personal information may also be provided to these service providers to enable them to authenticate users that access their services. This personal information may be stored in the 'cloud' which means that it may reside on a cloud service provider's servers which may be situated outside Australia. Current providers include, but are not limited to, Google, Microsoft and Amazon.

5. SCHOOL TREATMENT OF SENSITIVE INFORMATION

In referring to 'sensitive information', the School means: information relating to a person's racial or ethnic origin, political opinions, religion, trade union or other professional or trade association membership, philosophical beliefs, sexual orientation or practices or criminal record, that is also personal information; health information and biometric information about an individual.

Sensitive information will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use or disclosure of the sensitive information is allowed by law.

5.1 Management and Security of Personal Information

The School's staff are required to respect the confidentiality of students' and parents' personal information and the privacy of individuals.

The School has in place steps to protect the personal information the School holds from misuse, interference and loss, unauthorised access, modification or disclosure by use of various methods including locked storage of paper records and password access rights to computerised records.

Records are managed in accordance with the School's *Records Management Policy* and the *Records Retention and Disposal Schedule for Non-Government Schools* (Australian Society of Archivists, 2018) which has been adopted by the School to provide guidance and transparency on:

- The kinds of records the School creates and retains
- How long different records are retained by the School
- Under what circumstances records are destroyed

5.2 Access and Correction of Personal Information

Under the Commonwealth Privacy Act and the Health Records Act, an individual has the right to obtain access to any personal information which the School holds about them and to advise the School of any perceived inaccuracy. Students will generally be able to access and update their personal information through their parents, but older students may seek access and correction themselves.

There are some exceptions to these rights set out in the applicable legislation.

To make a request to access or update any personal information the School holds about you or your child, please contact the Head of Junior School or Head of Senior School in writing. The School may require you to verify your identity and specify what information you require. The School may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and copying any material requested. If the information sought is extensive, the School will advise the likely cost in advance. If we cannot provide you with access to that information, we will provide you with written notice explaining the reasons for refusal.

5.3 Consent and Rights of Access to the Personal Information of Students

The School respects every parent's right to make decisions concerning their child's education.

Generally, the School will refer any requests for consent and notices in relation to the personal information of a student to the student's parents. The School will treat consent given by parents as consent given on behalf of the student and notice to parents will act as notice given to the student.

As mentioned above, parents may seek access to personal information held by the School about them or their child by contacting the Head of Junior School or the Head of Senior School. However, there will be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the School's duty of care to the student.

The School may, at its discretion, on the request of a student grant that student access to information held by the School about them, or allow a student to give or withhold consent to the use of their personal information, independently of their parents. This would normally be done only when the maturity of the student and/or the student's personal circumstances warrant it.

6. SCHOOL RESPONSE TO A PRIVACY BREACH

In the event of a Privacy breach, members of the Critical Incident Management Team would meet to:

- determine the type of personal information involved (see Appendix 2)
- assess the cause and extent of the breach (see Appendix 2)
- evaluate the associated risks, including the risk of harm to individuals (see Appendix 2)
- consider privacy breach notifications (see Appendix 1)
- take action to prevent future Privacy Breaches

The CIMT would seek to follow the guidelines outlined in Appendix 3 as part of developing a response plan.

7. ENQUIRIES AND COMPLAINTS

If you would like further information about the way the School manages the personal information it holds, or wish to complain that you believe that the School has breached the Australian Privacy Principles please contact the Head of Junior School, Mr Andrew Coote at CooteA@inaburra.nsw.edu.au or the Head of Senior School, Mr David Collins at CollinsD@inaburra.nsw.edu.au. The School will investigate any complaint and will notify you of the decision in relation to your complaint as soon as is practicable after the decision has been made.

If your concerns are still not resolved to your satisfaction, you can contact the Principal of the School who will investigate your concerns in conjunction with the School Board. If your concerns are still not resolved to your satisfaction, you can contact:

The Australian Information Commission
GPO Box 5218
Sydney NSW 2001

8. DEFINITIONS

Personal information means information or an opinion about an identified individual or an individual who is reasonably identifiable whether the information is true or not, and whether the information is recorded by the School in any material form or not. This can be personal information that is shared verbally with staff. It includes all personal information regardless of its source.

Sensitive information is a type of personal information that is given extra protection and must be treated with additional care. It includes any information or opinion about an individual's racial or ethnic origin, political opinions, membership of a political association, religious beliefs or affiliations, philosophical beliefs, membership of a professional or trade association, membership of a trade union, sexual orientation or practices, or criminal record. It also includes health information and biometric information.

Health information is a subset of sensitive information. It is any information or opinion about the health or disability of an individual, the individual's expressed wishes about the future provision of health services and a health service provided, currently or in the future, to an individual that is also personal information.